

## RETURN POLICY

No merchandise may be returned to Waymire Distribution without a Return Merchandise Authorization (RMA). Please notify a Waymire Customer Service Representative (CSR) when you have an item to return. Goods must be in resalable condition. Defective returns will need to have a defective return form fill out, and returned with the product. All requests for returns, and credits must be made within 20 days of delivery date. All returns are subject to a minimum 20% restocking fee. Waymire Distribution reserves the right to waive the restocking charge at its discretion. All return merchandise must be freight prepaid unless instructed otherwise by Waymire Distribution management. Special orders, and closeout items cannot be returned.

### Annual Stock Exchange Program

Please contact your Waymire Customer Service Representative (CSR). Typically, a customer in good standing will be allowed a one-time stock adjustment up to 3% of their total year to date sales. The customer will agree to place an order of equal or greater value, to avoid a 20% restock fee. The freight and/or return expense will be determined by the Waymire CSR.